

IBM Retirement Club

presents...

Europe's Christmas Markets

featuring Austria, Germany, France and Switzerland

December 4 - 12, 2011



9 Days • 12 Meals: 7 Breakfasts • 5 Dinners



COLLETTE
VACATIONS



Europe's Christmas Markets

featuring Austria, Germany, France and Switzerland

Highlights... Oberammergau • Innsbruck • Munich • Bavarian Castles • Black Forest
Strasbourg • Bern • Lucerne

Per Person Rates: Double \$2,854; Single \$3,004; Triple \$2,824 * (see terms)

Included in Price:

Cancellation Waiver and Insurance of \$150 per person, Air Taxes and Fees/Surcharges of \$230 (subject to increase until paid in full), Hotel Transfers, Round Trip Air from San Francisco Intl Airport

Day 1: Sunday, December 04, 2011

Overnight Flight

Welcome to Collette's holiday program featuring the traditional Christmas markets, historic towns and spectacular scenery of Europe.

Day 2: Monday, December 05, 2011

Oberammergau, Germany - Tour Begins

Your tour begins in the charming town of Oberammergau. This evening, join your fellow travelers for dinner featuring local delicacies. *Today dinner will be included.*

Day 3: Tuesday, December 06, 2011

Oberammergau - Innsbruck, Austria - Oberammergau

Today, your Tour Manager provides a brief introduction on the origin and history of the local language. Travel through the spectacular Bavarian Alps to Innsbruck, located in the heart of the Alps in the Austrian state of Tyrol. **A local guide provides a tour highlighting the city's rich history, culture, and popular attractions including Maria Theresienstrasse, the Hofburg, and the "Golden Roof," all set against the backdrop of the majestic Austrian Alps.** The remainder of the day is at leisure to shop in the many specialty stores and the Christmas market. *Today breakfast will be included.*

Day 4: Wednesday, December 07, 2011

Oberammergau - Munich - Oberammergau

This morning, travel to Munich and enjoy a panoramic tour featuring the Marienplatz, the Glockenspiel and Olympic Park. Enjoy some free time to explore Munich's historic area. Later, return to Oberammergau for some leisure time in the small town of craftsmen which owes its fame to the internationally-known Passion Play which is performed only once every ten years. *Today breakfast and dinner will be included.*

Day 5: Thursday, December 08, 2011

Oberammergau - Black Forest

Today's highlights include a picture stop at Wies Church, proclaimed as a World Heritage Site. You also view perhaps the most famous castle in Bavaria, Neuschwanstein, with its beautiful turrets and pinnacles. Continuing along the scenic route, you traverse southern Germany, skirting the northern shores of Lake Constance to the Black Forest, and proceed to the heart of the mysterious Black Forest region - the setting of legends and stories of yore! Don't forget to shop for authentic cuckoo clocks, Hummels and wood carvings. **Your evening begins with a private choir concert performed in an 850-year-old church and ends with a traditional Black Forest dinner.** *Today breakfast and dinner will be included.*

Day 6: Friday, December 09, 2011

Black Forest - Strasbourg, France - Black Forest

Travel the picturesque valleys of the Black Forest and the vineyard fields of the Alsace to the provincial capital city of Strasbourg, France where centuries of Roman, French, German and Alsatian influences blend together to lend this city its unique local character. **Enjoy a guided tour of the charming old quarter, "Petite France," featuring the Cathedral of Notre Dame, considered to be one of the noblest achievements of Western architecture.** Time is available for you to explore the wonderful Christmas market before dinner at one of Strasbourg's finest local restaurants. *Today breakfast and dinner will be included.*

Day 7: Saturday, December 10, 2011

Black Forest - Bern, Switzerland

Travel to Bern, one of Europe's most beautiful capital cities. **Upon arrival, enjoy a panoramic city tour featuring the Bundeshaus (the Swiss Parliament), the famous Bear Pit and the impressive Cathedral.** Afterwards you may explore more of the area or shop for handmade items at the local Christmas market. *Today breakfast will be included.*



Day 8: Sunday, December 11, 2011

Bern - Lucerne - Bern

This morning you travel to Lucerne, the "Swiss Paradise on the Lake." Enjoy a scenic walking tour of picturesque Lucerne, highlighted by a walk through the romantic old town. The balance of the day is at leisure to do some last minute

shopping or simply enjoy the wonderful setting of this beautiful city on a lake, surrounded by snow-capped mountains. This evening, after returning to Bern, join your fellow travelers in celebrating the end of a marvelous trip with dinner, complete with the region's famous cheese fondue, at a

popular local restaurant. *Today breakfast and dinner will be included.*

Day 9: Monday, December 12, 2011

Bern - Tour Ends

Your tour ends today in Bern. *Today breakfast will be included.*

Experience It!

Oberammergau

- Begin your vacation with a 3-night stay in Oberammergau, the small Bavarian village in Germany which has been a woodcarving center since the 12th century. The town is better known, however, for the Passion Play its residents have performed every decade since 1634. With the most recent performance season in the summer of 2010, the play is a survivor of the amateur medieval miracle or mystery plays that dramatized the crucifixion and resurrection of Jesus.
- Originally performed in Latin, the plays were being performed in German by the 15th century. By this time, the plays were also losing their religious focus and church officials forbid performances of them. The production in Oberammergau is one of only a few to survive this prohibition.
- According to tradition, the residents of Oberammergau made a promise to God to perform a play based on the life of Jesus if their lives were saved from the bubonic plague that had reached epidemic proportions in the region. While the town death records do not show an abrupt cessation of deaths in the village, tradition holds that the village was spared and the play was first performed in 1634.
- With a cast of 2,000 (all village residents), the play is performed for five months and is seven hours long. A meal is served at intermission. It has attracted audiences from around the world since the late 19th century.

YOUR ITINERARY AT A GLANCE

Day	1	Overnight Flight
Day	2 - 4	Hotel Alte Post, Oberammergau or Hotel Wittelsbach, Oberammergau
Day	5, 6	Hofgut Sternen, Black Forest
Day	7, 8	Hotel Bristol, Bern
On some dates alternate hotels may be used.		

Please Note:

Air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

To complete your vacation, we include roundtrip airport-to-hotel transfers when purchasing Collette airfare with your tour. If you have arranged for your own air, we are pleased to provide you the option of *purchasing* these transfers. Please note that all transfers will leave at pre-scheduled times.

Due to tour scheduling flights must arrive prior to 4:00 PM. You may require an early morning departure from the hotel on the last day. Return flights should not be booked prior to 9:30 AM.

Collette air passengers will arrive into the Munich, Germany airport and depart from the Zurich, Switzerland airport. All Collette transfers will depart from/return to these airports.

Due to annual fluctuations on the opening dates of some Christmas Markets and tour scheduling, if one is unavailable on a specific departure, other regional Christmas Markets may be substituted.

For your comfort, we recommend bringing walking shoes.

Please note that single accommodations are limited and are available on a first come, first served basis.

This tour requires average physical activity. You should be in good health, able to climb stairs and walk reasonable distances, possibly over uneven grounds and cobblestone streets.

For more information contact

IBM Retirement Club-Bob Martinez • Home 408 778-2978, or Cell 408 835 3393,

Email: bob.martinez47@yahoo.com

IMPORTANT RESERVATION INFORMATION

IDENTIFICATION

Passports are required for this tour at your expense. Certain countries require a minimum of 6 months passport validity. You are strongly urged to contact the appropriate consulate for details. Visit www.travel.state.gov for the U.S. State Department for the latest details about passports and visa requirements.

IMPORTANT: We recommend that our clients traveling abroad take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

*Airline Fuel Surcharges: Our air inclusive vacations are priced including airline fuel surcharges. These fuel surcharges are assessed by the airlines and are subject to increase without notice. Government taxes and fees are additional.

Taxes and Fees: Government and Other Authority Taxes and Fees are not included in base fare but are included in the tax amount listed: September 11th Security Fee up to \$10.00, Passenger Facility Charge (PFCs) of up to \$18 per passenger, Federal Domestic Flight Segment Fee of up to \$3.50 USD applies per passenger, per segment, US or International Departure and Arrival Fees. In order to better serve you, once you complete the booking process your invoice will display your vacation land package, base airfare, fuel surcharge and all taxes and fees as separate line items. Airfares are subject to change. Seats are limited and may not be available on every flight or departure date.

Checked Baggage Charges: Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies.

Cancellation Charges for this tour: After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 30% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 50% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 85% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. For Oberammergau: Non-refundable deposit will be retained. A cancellation fee of 75% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Purchase of Waiver and Insurance guarantees a full refund of all payments (including deposit), except the Waiver and insurance fee itself, made to Collette Vacations for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver and Insurance does not cover any single supplement charges which arise from an individual's

Traveling companion electing to cancel for any reason prior to departure. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

Consumer Protection Plans: Collette Travel Service holds membership in the following highly reputable industry organizations: the United States Tour Operators Association and the American Society of Travel Agents. Each association operates a consumer protection plan to cover deposits made by travelers. Full details are available from the organizations or Collette Travel Service. Collette is pleased to give this additional protection to our clients. **Our California Sellers of Travel registration number is 2006766-20. Our State of Washington Unified Business Number is 601220855. Our Nevada Sellers of Travel registration number is 2003-0279.**

Responsibilities: Neither Collette Travel Services, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. Because neither maintains any control over the personnel, equipment, or operations of these suppliers, Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss, accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents, (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers, or (3) any wrongful, willful or negligent act or omission on the part of any other party not under the supervision and control of Collette. Additionally, responsibility is not accepted for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience, or safety of the tour. They reserve the right to withdraw any tour announced. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Neither does Collette accept liability for any carrier's cancellation penalty incurred by the purchase of a non-refundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the owner at all times. Participants may be photographed for the promotional purposes of Collette. Arbitration - I agree that any dispute concerning, relating, or referring to this contract, the brochure or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Rhode Island. Such proceedings will be governed by substantive Rhode Island law.

Payment of the deposit to Collette constitutes acceptance of these terms and conditions.



Photos shown are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

Europe's Christmas Markets - 12/4/2011

First deposit of \$425 (which includes cancellation waiver and insurance) per person due upon reservation.

*Reservations are made on a first come, first serve basis.

Reservations made after the seat reduction date of 7/5/2011 are based upon availability.

Final payment due by 10/5/2011.

Make checks payable to: Collette Vacations

For Reservations Contact: IBM Retirement Club- Home 408 778-2978,
Bob Martinez or Cell 408 835 3393
876 Diana Ave Email: bob.martinez47@yahoo.com
Morgan Hill, CA 95037



Please select one of the following gifts per person: Travel Bag Toiletry Bag Plant a Tree Go-Green Bag

Please Print Your Name Exactly As It Appears On Your Government Issued Travel Document (Passport or Drivers License):

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____
(Mr., Mrs., Rev.) Middle Name Or Initial, if applicable, as it appears on your government issued ID (Jr., Sr.)

Nickname (as you may prefer to be addressed): _____

Rooming With:

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____
(Mr., Mrs., Rev.) Middle Name Or Initial, if applicable, as it appears on your government issued ID (Jr., Sr.)

Nickname (as your guest may prefer to be addressed): _____

Your Address: _____ Email Address: _____

City: _____ State: _____ Zip Code: _____ Phone: () _____ Cell: () _____

Passport Number: _____ Date of Issuance: _____ Expiration Date: _____

City, State, Country of Issuance: _____

Date of Birth: _____ City, State, Country of Birth: _____

Gender: Male Female Citizenship: _____

Emergency

Contact Name: _____ Telephone: () _____ Relationship: _____

Deposit Amount: \$ _____ Total amount enclosed: \$ _____

Please advise your departure airport for this tour: _____

Air Seat Request Aisle Window (Collette Vacations cannot guarantee your preference)

If you have not purchased air through Collette Vacations and wish to purchase transfers, you must transfer at our pre-scheduled times.

Room Accommodations: Smoking Non-Smoking (Collette Vacations cannot guarantee your preference)

*Triple rooms are normally a standard double room with 2 beds. A cot or rollaway bed may be requested but not guaranteed due to size of room and fire codes.

Collette Vacations accepts American Express, Discover, MasterCard or Visa as payments toward your group reservation.

If paying by credit card, please complete the attached authorization form.

Europe's Christmas Markets featuring Austria, Germany, France and Switzerland - 12/4/2011 418753 WA 7/12/2010

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www.ColletteVacations.com

Payment of a per person waiver insurance fee guarantees **full refund** on all payments (including deposit), **except the waiver fee itself**, made to Collette Vacations for tour service in case of cancellation for any reason prior to the day of departure. Air inclusive waiver insurance may be purchased only if you purchase your airline tickets from Collette Vacations.

Once on tour, if a passenger has to return home early due to personal illness, illness or death of a member of the immediate family, (physician's statement required), payment of the waiver fee to Collette Vacations guarantees full refund for any unused land services after departure from the tour. Payment of the air inclusive waiver guarantees your return transportation, with no additional supplement, utilizing your original airline tickets. In the event you have purchased non-refundable airline tickets, the air waiver does not apply.

The waiver insurance fees are **fully refundable up** to 7/5/2011. Waiver insurance is non-transferable and valid for each applicant only. *Waiver Insurance must be purchased at time of first deposit.*

Collette Vacations can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Vacations itself, and its own employees.

The waiver insurance fees do not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. The waiver covers cancellation of your trip and does not cover cancellation of the airline portion only.

The waiver insurance fees cover lost, damaged or delayed baggage as well as medical expenses, emergency medical attention and worldwide travelers' assistance. See your booking agent for details.



**COLLETTE
VACATIONS**

**180 Middle Street
Pawtucket, RI 02860
Phone: 1-877-760-7616 Fax: 1-401-727-9014**

If paying by credit card, please complete this form and return to IBM Retirement Club. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

CREDIT CARD AUTHORIZATION FORM

BOOKING NUMBER: 418753 TOUR: Europe's Christmas Markets featuring Austria,
Germany, France and Switzerland
DEPARTURE DATE: December 4, 2011 GROUP NAME: IBM Retirement Club

Name of Passenger:
Salutation: _____ First Name: _____ Middle Initial: _____ Last Name: _____ Suffix: _____
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)

Cardholder Name: _____

Cardholder Address: _____
(as it appears on your credit card statement)

Cardholder Phone: _____

Credit Card Type: ___American Express ___Discover ___MasterCard ___Visa

Credit Card Number: _____

Expiration Date: _____ Amount to be charged: \$ _____

Cardholder's Signature: _____ Date: _____

I agree to pay according to the card issuer agreement. I understand and accept Collette Vacations cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information **MUST** be provided. Thank you for your cooperation!

If using your credit card for payment, please return this Authorization Form by mail to:

IBM Retirement Club
Attn: Bob Martinez
876 Diana Ave
Morgan Hill, CA 95037

Home- 408-778-2978; Cell- 408-835-3393; Email- bob.martinez47@yahoo.com



COLLETTE
VACATIONS

**180 Middle Street
Pawtucket, RI 02860
Phone: 1-877-760-7616 Fax: 1-401-727-9014**

BOOKING NUMBER: 418753

TOUR: Europe's Christmas Markets featuring Austria,
Germany, France and Switzerland

DEPARTURE DATE: December 4, 2011

GROUP NAME: IBM Retirement Club

Available Options

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change.

Children under the age of 18 **MUST** be accompanied by an adult.

Innsbruck

Seefeld Alpine Village

\$60 USD



During your free afternoon in Innsbruck, you may want to participate in an optional tour to the breathtaking Alpine village of Seefeld. Enjoy stunning views as you travel by train to Seefeld, just a short 45 minutes from Innsbruck. Beautifully situated at 3,600 feet above sea level, this charming Tyrolean town commands breathtaking views of the surrounding mountains and countryside. Known as one of the world's great ski resorts, Seefeld offers a relaxed atmosphere in an Alpine setting with miles of trails for walking, lakes, fine shopping, dining possibilities and pure Alpine fresh air. Warm yourself with a glass of schnapps and enjoy a traditional horse and buggy ride before shopping in some of the quaint village stores. Return to Innsbruck in time for dinner. *Duration: Approximately 4 hours.* Please note a minimum of 15 passengers is required. Transportation is included.

Prepaid Options

Simply check the space provided for the options you would like to purchase and we will include it in your tour documents.

Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change.

Children under the age of 18 **MUST** be accompanied by an adult.

Name of Passenger:

Salutation: _____ First Name: _____ Middle Initial: _____ Last Name: _____ Suffix: _____
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)
(Please submit a separate form for each Passenger.)

✓	Option	Price Per Person
✓	Seefeld Alpine Village	\$60.00 USD

Please make checks payable to Collette Vacations and send to:

Collette Vacations
Attn: Accounts Receivable
162 Middle Street
Pawtucket
RI, 02860
Fax: 1-401-727-9014